**Complaint Form**

We’re really sorry you want to make a complaint. We want to provide an excellent service for our customers, but sometimes things go wrong and if that happens, we want to put things right.

Please can you give us some information about yourself, your complaint and how we can put things right?

Name:

Email address:

Telephone number:

Address:

Date of Birth:

What is your complaint about?

How has the complaint impacted you?

What can we do to resolve your complaint?

What Is Your Preferred Contact Method (Please tick):

Phone: Email: Letter: Any: Other (please state):